Table of Contents

CDL Physicals ................................................4
Kennedy FastCare........................................5
Lab Testing Requirements .......................6
Scheduling Colors ......................................7
PeerCare......................................................8
RadNet Hours of Operation .....................9
Referral Workflow Reference .................10
School Physicals ........................................11
Vaccines for Children (VFC) ...................11
The Triage Nurse Role .............................12
Workers’ Comp, Personal Injury & MVAs13

Primary & Specialty Care Locations 15
Kennedy Cancer Center .........................16
Cardiothoracic Surgery........................... 17
KHA - Cherry Hill .................................18
KHA - Glassboro .................................19
KHA - Marlton ........................................20
KHA - Route 73 N. .................................21
Neurology ...................................................22
Obstetrics & Gynecology ..................23
KHA - Point Plaza .................................24
KHA - Sicklerville .................................25
KHA - Stratford ........................................26
KHA - Turnersville .................................27
KHA - Voorhees .......................................28
KHA - Washington Township ............29
KHA - WT Specialty .................................30
KHA - West Deptford ...............................31

Primary & Specialty Care Providers ..32
Jaime Andrews, D.O. ...............................33
Joseph P. Badolato, DO .........................34
Gregory Barone, D.O. .............................35
Brian Beluch, D.O. .................................36
Bert Bieler, M.D. .......................................37
Karen Calabrese, D.O. ............................38
Doug Carey, APN-C ...............................39
Carman Ciervo, D.O. ..............................40
Rosemary DeCicco, PA-C ........................41
Christopher Dick, MSN, APN-C ............ 42
Lisa DiMedio, D.O. .................................43
H. Timothy Dombrowski, D.O. ...............44
Amanda Fox, FNP-C ...............................45
Jeffrey Friedman, D.O. ...........................46
Catherine M. Gerety, FNP-C .................47
Matthew Gettings, DO-C .......................48
Louis C. Haenel, D.O. .............................49
Rafael Hasbun, M.D. ...............................50
Dahlia Irby, M.D. ......................................51
Eric Kaminetsky, D.O. ............................52
Elyse Kernis, D.O. .....................................53
Jay Klazmer, D.O. .....................................54
Lisa Kunkle, PA-C .................................55
John Lowe, D.O. ......................................56
Patricia Luceri, D.O. ...............................57
Christina Mach, APN-C ..........................58
Neveen Malik, D.O. ...............................59
Miguel Martinez, M.D. ............................60
Steven Meskin, D.O. ...............................61
Marc Michelson, D.O. .............................62
Julius Mingroni, D.O. .............................63
Michael Monte Carlo, D.O. .................64
Loretta Mueller, D.O. .............................65
Pinal Patel, PA-C .................................66
Tracy Persily, D.O. .................................67
Anhthu Pickart, PA-C ............................68
Gordon Pieretti, DO ...............................69
Anca Popescu, M.D. ...............................70
Howard L. Press, D.O. ............................71
Jeffery Ranalli, D.O. ...............................72
Jacqueline Riedel, D.O. ...........................73
Veronica Rossetti, APN-C ......................74
Jennifer R. Roszkowski, DO .................75
Arthur Schultes, DO ..............................76
Justin Schweitzer, D.O. ..........................77
Nicole Scivoletti-Polan, DO ..................78
Brian Seeley, D.O. ..................................79
Or Shachar, M.D. ....................................80
Yelena Shrayber, D.O. .........................81
Jonathan Shulman, FNP-C ....................82
Jonathan Slusser, D.O. ............................83
# Table of Contents

- Greg Taylor, D.O. ........................................84
- Dawn Topper, APN ................................... 85
- Mark Testa, DO ....................................... 86
- Courtney Turk, PA-C ................................. 87
- Deborah Ubele, DO ................................. 88
- David Zalut, M.D. ................................. 89
- Taimur Zaman, M.D. .............................. 90
CDL Physicals

The following providers are certified to complete CDL/DOT physicals:

KHA - Turnersville
- Dr. Eric Kaminetsky
- Catherine Gerety, FNP-C

KHA-Glassboro
- Dr. Arthur Schultes
- Dr. Steven Meskin
- Pinal Patel, PA-C
- Courtney Turk, PA-C

- **Dr. Kaminetsky** - unestablished patient can be scheduled for a CDL physical and the visit is 15 minutes long.
- **Cathy Gerety** = 30 minutes.
- Not covered by insurance, payment due at time of exam.
- Will need to provide a urine sample at time of visit.
- Arrive 15 minutes prior to scheduled visit time to complete paperwork.

---

**Preparing for Your DOT Physical**

DOT physical exams take about 30 minutes.

Please bring the following to your appointment (if applicable):

- □ Eye glasses, contact lenses or hearing aid.
- □ Previous Commercial Drivers License (if this is a renewal) and a valid New Jersey driver's license.
- □ A list of your current medications, as well as the name and contact information for the prescribing doctor.
- □ If you suffer from any of the following medical conditions, please bring the appropriate medical records and a letter of clearance from your primary care physician:
  - ADD/ADHD
  - Cardiovascular conditions
  - Diabetes
  - Epilepsy
  - Hypertension
  - Mental disorder
  - Respiratory dysfunction
  - Vision or hearing impairment

**Please Note:** Insurance is not accepted for DOT physicals. Full payment of $135 is due at time of service.

---

Eric J. Kaminetsky, DO
151 Fries Mill Road, Suite 400 | Turnersville, NJ 08012
844-KHA-CAREs (844-542-2273) | KennedyHealthAlliance.org
Please do not refer a patient to FastCare for the following services:

- Controlled substance prescriptions
- Chest pain
- Heart testing (no EKG machine at FastCare location)

Questions - contact the provider at FastCare (856) 513-4122
<table>
<thead>
<tr>
<th>Common Lab Tests</th>
<th>Specimen Requirements</th>
</tr>
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<tbody>
<tr>
<td>ALT/AST</td>
<td>None</td>
</tr>
<tr>
<td>BMP-BASIC METABOLIC PANEL (Na, K, Cl, CO2, Gluc, Bun,</td>
<td>Fasting recommended (10-12 hours)</td>
</tr>
<tr>
<td>Creat, Ca)</td>
<td></td>
</tr>
<tr>
<td>CBC-COMPLETE BLOOD COUNT (White blood count, red blood</td>
<td>None</td>
</tr>
<tr>
<td>count, hemoglobin, hematocrit, platelets and diff.)</td>
<td></td>
</tr>
<tr>
<td>C-REACTIVE PROTEIN</td>
<td>None</td>
</tr>
<tr>
<td>CREAT CLEARANCE</td>
<td>Blood and 24 hour urine specimen. Obtain container and</td>
</tr>
<tr>
<td></td>
<td>instructions from the lab.</td>
</tr>
<tr>
<td>DIGOXIN</td>
<td>6 hours after dose</td>
</tr>
<tr>
<td>ELECTROLYTES (Na, K, Cl, CO2)</td>
<td>None</td>
</tr>
<tr>
<td>ESR-SED RATE</td>
<td>None</td>
</tr>
<tr>
<td>FERRITIN</td>
<td>None</td>
</tr>
<tr>
<td>GENERAL HEALTH PANEL (CBC, CMP, TSH)</td>
<td>Fasting recommended (10-12 hours)</td>
</tr>
<tr>
<td>GLUCOSE</td>
<td>Fasting required (10-12 hours)</td>
</tr>
<tr>
<td>GLUCOSE PP</td>
<td>Follow provider’s instructions</td>
</tr>
<tr>
<td>GLUCOSE TOLERANCE 3 HOURS</td>
<td>Fasting required (10-12 hours) - must remain here for 3</td>
</tr>
<tr>
<td></td>
<td>hours</td>
</tr>
<tr>
<td>HDL CHOLESTEROL</td>
<td>Fasting required (10-12 hours)</td>
</tr>
<tr>
<td>HEMOGLOBIN</td>
<td>None</td>
</tr>
<tr>
<td>HEMOGLOBIN A1C</td>
<td>None</td>
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<tr>
<td>HEPATIC FUNCTION PANEL (ALP, AST, ALT, ALB, TBIL, TP)</td>
<td>None</td>
</tr>
<tr>
<td>HEPATITIS PANEL</td>
<td>None</td>
</tr>
<tr>
<td>HIV</td>
<td>None</td>
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<tr>
<td>HOMOCYSTINE</td>
<td>Fasting (10-12 hours)</td>
</tr>
<tr>
<td>INFLUENZA</td>
<td>Nasal washing collected by lab staff</td>
</tr>
<tr>
<td>IRON</td>
<td>None</td>
</tr>
<tr>
<td>LDL CHOLESTEROL</td>
<td>Fasting required (10-12 hours)</td>
</tr>
<tr>
<td>LEAD</td>
<td>None</td>
</tr>
<tr>
<td>LIPID (Cholesterol, Triglycerides, HDL, LDL, VLDL)</td>
<td>Fasting required (10-12 hours)</td>
</tr>
<tr>
<td>LYMES DISEASE</td>
<td>None</td>
</tr>
<tr>
<td>MONO</td>
<td>None</td>
</tr>
<tr>
<td>OCCULT BLOOD</td>
<td>Special containers required, pick up at lab</td>
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</table>
Lab Testing Requirements Continued

<table>
<thead>
<tr>
<th>Test</th>
<th>Instructions</th>
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</thead>
<tbody>
<tr>
<td>OVA AND PARASITE</td>
<td>Special containers required, pick up at lab</td>
</tr>
<tr>
<td>PERTUSSIS</td>
<td>Nasal swab collected by lab staff</td>
</tr>
<tr>
<td>PLATELET</td>
<td>None</td>
</tr>
<tr>
<td>PRENATAL</td>
<td>None</td>
</tr>
<tr>
<td>PROTIME</td>
<td>None</td>
</tr>
<tr>
<td>PSA</td>
<td>None</td>
</tr>
<tr>
<td>PTT</td>
<td>None</td>
</tr>
<tr>
<td>RSV</td>
<td>Nasal washing collected by lab staff</td>
</tr>
<tr>
<td>STOOL CULTURE</td>
<td>Special containers required, pick up at lab</td>
</tr>
<tr>
<td>TRIGLYCERIDES</td>
<td>Fasting required (10-12 hours)</td>
</tr>
<tr>
<td>TSH, FT4, FREE T3</td>
<td>None</td>
</tr>
<tr>
<td>URIC ACID</td>
<td>None</td>
</tr>
<tr>
<td>URINALYSIS</td>
<td>Sterile container, obtain wipes from lab</td>
</tr>
<tr>
<td>URINE MICROALBUMIN</td>
<td>None</td>
</tr>
<tr>
<td>24 URINE PROTEIN</td>
<td>Refrigerated 24 hour urine specimen, obtain container from lab</td>
</tr>
<tr>
<td>VITAMIN B12 &amp; FOLATE</td>
<td>Fasting recommended (10-12 hours)</td>
</tr>
<tr>
<td>VITAMIN D</td>
<td>None</td>
</tr>
</tbody>
</table>

Scheduling Colors

Primary Care
- Cherry Hill
- Marlton
- Sicklerville
- Stratford
- Turnersville
- Voorhees (333)
- Washington Township
- West Deptford

Specialty Care
- Breast Center - Washington Township
- Endocrine - Cherry Hill
- Endocrine - Voorhees (333)
- Endocrine - Washington Township
- Cardiothoracic - Voorhees
- Migraine - Cherry Hill
- Neurology - Marlton
- Neurology - Washington Township
- Vascular - Cherry Hill
- Vascular - Voorhees (333)
- Vascular - Washington Township
Kennedy Medical Staff officers, in collaboration with the Kennedy Health Alliance, are proud to announce a new initiative called PeerCare.

This program is designed for Medical Staff members who want:

- a primary care physician;
- care within the Kennedy network;
- easy appointment scheduling;
- convenient locations; and
- evening or weekend appointments.

To make an appointment, call 856/513-4090 and a KHA registered nurse will assist you, or email “PeerCare” in Kennedy’s email directory.

If calling on weekends, holidays or in the evening, leave a message and you will receive a call back the next business day to schedule an appointment with a KHA primary care physician.

*KHA accepts most insurances; please bring your insurance card.*
RadNet Hours of Operation

Hours of Operations

Radnet at Marlton: (856) 424-2929
999 Route 73 North
Marlton, NJ 08053

Monday: 10:30am – 7:00pm
Tuesday – Friday: 7:30am – 5:00pm
Saturday (once a month): 8:00am – 12:00pm

Radnet at Washington Township: (856) 677-1010
157 Fries Mill Road
Turnersville, NJ 08012

Monday – Wednesday & Friday: 7:30am – 5:00pm
Thursday: 7:30am – 7:00pm
Saturday: 8:00am – 2:00pm
Creating referral from Telephone call

1) Provider who will need to review referral (defaults to primary)
2) Click Add
3) ‘Reason’ is the test or diagnosis (NOT: eval and treat)
4) Assign to provider
   If you know appointment date-list it and if less than 72 hours until appointment, explain
   KHA policy on needing 72 hours to review and complete referral process
   Click on ‘Notes’ to complete referral

Document how the referral request was taken and add any additional information needed here
School Physicals

• School physicals under the age of 21 are no different than a normal visit with the reason as noted below.
• For providers that are requesting 30 minutes, they should have pre-designed slots built into their template.
• There shouldn’t be any changing or manipulation of the slot’s time to 30 minutes. Submit requests to Dr. Zalut and copy Dennis King who can assist as needed.

Vaccines for Children (VFC)

Providers who are credentialed for the VFC program include:

Voorhees:
• Dr. Lowe
• Dr. Seeley
• Dr. Zalut

West Deptford:
• Dr. Andrews
• Christopher Dick
• Dr. Monte Carlo
• Dr. Riedel
The Triage Nurse Role

Calls that should be routed to the triage nurse (per KHA policy) are as follows:
1. Patient requesting an antibiotic and is refusing and appointment. Appointments are to be encouraged first.
2. Symptoms with sudden onset- an appointment should be offered, if patient refuses, refer to triage RN.
3. Breathing problems
4. Chest or abdominal pain
5. Severe headache- “the worst headache of your life”
6. Trauma (struck by object, knife wound, head injury)
7. Neurological problems (blurred vision, confusion, dizziness, falls, numbness/tingling)
8. Psychiatric problems- suicidal thoughts
9. Drug and alcohol problems (addictions, intoxicated)

Calls not to be routed to the triage nurse (per KHA policy) are as follows:
1. Vascular and Breast Center calls- should be transferred to specific office back line.
2. Call Center Staff should look through telephone encounters if a patient is returning a call to a specific RN, see if it is documented to schedule an appointment. Document that and appointment was made, send back to RN.
3. Calls from Home Health agencies and hospice should go to office RN.
4. Stat imaging results to ordering office (sometimes patient remains in facility until provider gives instructions).

Other:
1. If a patient calls to schedule an appointment following an ER visit or hospital discharge, after making appointment, call should either be transferred to office RN or documented in open telephone encounter, or new telephone encounter should be started and sent to office RN. Role of the office RN is to outreach to all patients who have been in hospital or ER. This process will assist nurse in identifying patients that need their outreach.
2. If I talk to a patient, I will document it! We need to work together so that duplicate encounters are not being created. Please do not put too much “clinical info” in message that you start, I will be very thorough in my documentation and it may be confusing (Ex. Patient says- “I am vomiting blood.” Then I talk to patient it turns into “I saw a tiny streak of something pink in my vomit.”).
3. Appointments are to be encouraged. The triage nurse’s role is not to give “advice” to patients. I can explain to a patient requesting an antibiotic or medication why they need an appointment, if they continue to refuse, I have specific policies of what advice I am allowed to give. I do not have prescriptive authority and cannot tell patients what over-the-counter medications they can take, this is considered prescribing a medication, which is illegal for me to do.
4. I cannot tell a pharmacy they can switch a patient’s medication to a similar medication that is covered by the patient’s insurance, again, this is because I do not have prescriptive authority.
5. Please be aware if a patient calls with a problem that you think needs triaging, verify that the patient is a KHA patient for PCP, not a patient that only comes to a KHA specialist; Ex. A patient calls with chest pain, but has only seen Dr. Mastramonaco for dermatology. This patient needs to call their primary care provider. However, if a patient sees a KHA endocrinologist and they are complaining of feeling shaky from low blood sugar, this is something to be triaged by me. If you are unsure about the call, it would be best to ask me or send to me to figure out the appropriate action.
6. It is not my responsibility to speak with a patient who is requesting an appointment, just because you cannot find an opening. Every effort should be made to educate/encourage patient to see another provider or be seen in another office.
7. If the caller is a patient’s relative or caregiver, please verify that information can be discussed with the caller per HIPAA regulations prior to sending call to triage nurse. If caller does not have documented consent from the patient, inform the caller that we cannot speak to them. (Of course, use good judgment in this, Ex. A caller without HIPAA consent says their father is unresponsive, not breathing, you or I would advise them to call 911).
## Workers’ Comp, Personal Injury & MVAs

<table>
<thead>
<tr>
<th>Name</th>
<th>MVA</th>
<th>Injury Cases</th>
<th>Workers’ Compensation</th>
<th>Comments:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Andrews, Jaime</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Please refer to contacts on next page</td>
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<tr>
<td>Badolato, Joseph</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Please refer to contacts on next page</td>
</tr>
<tr>
<td>Barone, Gregory</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Please refer to contacts on next page</td>
</tr>
<tr>
<td>Bech, Fritz</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Beluch, Brian</td>
<td>No</td>
<td>No</td>
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<tr>
<td>Bieler, Bert</td>
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<tr>
<td>Calabrese, Karen</td>
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<tr>
<td>Carey, Doug</td>
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<tr>
<td>Ciervo, Carman</td>
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<tr>
<td>DeCicco, Rosemary</td>
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<td>No</td>
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<tr>
<td>Dick, Chris</td>
<td>No</td>
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<tr>
<td>Dimedio, Lisa</td>
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<td>Please refer to contacts on next page</td>
</tr>
<tr>
<td>Dombrowski, Timothy</td>
<td>*Yes</td>
<td>No</td>
<td>No</td>
<td>Existing patients only</td>
</tr>
<tr>
<td>Eisen, Morris</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
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<tr>
<td>Fox, Amanda</td>
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</tr>
<tr>
<td>Friedman, Jeffrey</td>
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<td>Please refer to contacts on next page</td>
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<tr>
<td>Gerety, Catherine</td>
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<tr>
<td>Gettings, Matthew</td>
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<td></td>
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<tr>
<td>Haenel, Louis</td>
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<td>Please refer to contacts on next page</td>
</tr>
<tr>
<td>Hasbun, Rafael</td>
<td>Yes</td>
<td>Maybe</td>
<td>Maybe</td>
<td>Send telephone encounter to Dr. Hasbun</td>
</tr>
<tr>
<td>Irby, Dahlia</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Kaminetsky, Eric</td>
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<td>Please refer to contacts on next page</td>
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<tr>
<td>Kernis, Elyse</td>
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<tr>
<td>Klazmer, Jay</td>
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<tr>
<td>Kunkle, Lisa</td>
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</tr>
<tr>
<td>Lowe, John</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Established patients ONLY. Case information must be presented at time of visit.</td>
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<tr>
<td>Luceri, Patricia</td>
<td>No</td>
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<tr>
<td>Malik, Neveen</td>
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</tr>
<tr>
<td>Martinez, Miguel</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Only old cases he has treated patient for.</td>
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<tr>
<td>Marzouk, Farouk</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Meskin, Steven</td>
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</tbody>
</table>
# Workers’ Comp, Personal Injury & MVAs

<table>
<thead>
<tr>
<th>Name</th>
<th>MVA</th>
<th>Injury Cases</th>
<th>Workers’ Compensation</th>
<th>Comments:</th>
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</thead>
<tbody>
<tr>
<td>Michelson, Marc</td>
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<tr>
<td>Mingroni, Julius</td>
<td>No</td>
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<tr>
<td>Monte Carlo, Michael</td>
<td>No</td>
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<td>Mueller, Loretta</td>
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<td>Narcisi, Linda</td>
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<td>Nemeh, Elias</td>
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<tr>
<td>Patel, Pinal</td>
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<td>Pickart, Anthhu</td>
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<td>Pieretti, Gordon</td>
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<td>Popescu, Anca</td>
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<td>Press, Howard</td>
<td>*Yes</td>
<td>*Yes</td>
<td>No</td>
<td>*Existing patients only</td>
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<td>Ranalli, Jeffery</td>
<td>No</td>
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<td>Rossetti, Veronica</td>
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<td>Roszkowski, Jennifer</td>
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<td>Schweitzer, Justin</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Only old cases he has treated patient for.</td>
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<td>Scivoletti-Polan, Nicole</td>
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<td>Turk, Courtney</td>
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<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
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<td>Zaman, Taimur</td>
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<td>No</td>
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</tbody>
</table>

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Dominic Langanella, D.O.  
100 Heritage Valley Drive, #2, Sewell, NJ 08080  
P: (856) 582-6100  
[Spinal & Head Trauma Associates, PC]  
712 Haddonfield Rd, #102, Cherry Hill, NJ 08002  
P: (888) 223-6868  
www.DR4PAIN.com
Primary & Specialty Care Locations
Kennedy Cancer Center
900 Medical Center Drive, Suite 201
Sewell, NJ 08080

Office Hours:
Mon: 8:30am - 5pm
Tues: 8:30am - 5pm
Wed: 8:30am - 5pm
Thurs: 8:30am - 5pm
Fri: 8:30am - 5pm

Breast Office Manager: Susan Hollywood
Ph: (856) 218-2100 | Fax: (856) 218-2101

Pulmonary Supervisor: Melinda Mackowiak
Ph: (856) 513-4129 (backline) | Fax: (856) 218-2101

Breast Surgery:

Theodore Tsangaris, MD
Linda Szczurek, DO

Pulmonary & Sleep Medicine:

Neveen Malik, DO
Nicole Scivoletti-Polan, DO
Jennifer Roszkowski, DO

Insurance:
- Accepts all KHA insurance plans.
Cardiothoracic Surgery
2301 Evesham Road, Suite 406
Voorhees, NJ 08043

**Office Hours:**
Mon: 8am - 4:30pm
Tues: 8am - 4:30pm
Wed: 8am - 4:30pm
Thurs: 8am - 4:30pm
Fri: 8am - 4:30pm

**Office Manager:** Kimberly Digregorio
**Ph:** (856) 772-9600 | **Fax:** (856) 772-9650

**Cardiothoracic Surgery:**

Morris Eisen, D.O.

**Insurance:**
- Accepts all KHA insurance plans.
KHA - Cherry Hill
457 Haddonfield Road, Suite 110
Cherry Hill, NJ 08002

**Office Hours:**
Mon: 7:30am - 5pm  
Tues: 7:30am - 8pm  
Wed: 8am - 8pm  
Thurs: 8am - 7:30pm  
Fri: 7:30am - 4:30pm

**Office Manager:** Sarah Dollard  
**Ph:** 1-844-542-2273 | **Fax:** (856) 406-4570

**Primary Care:**
- Miguel Martinez, MD
- Tracy Persily, DO
- Yelena Shrayber, DO

**Walk-In Appointments:**
9:30 a.m. - 4:30 p.m. | Monday - Thursday | Primary Care only

**Specialty Care:**
- Gregory Barone, DO  
  *Endocrinology*
- Loretta Mueller, DO  
  *Headache*
KHA - Glassboro
601 N. Main Street
Glassboro, NJ 08028

Office Hours:
Mon: 8am - 7:30pm
Tues: 8am - 9pm
Wed: 8am - 9pm
Thurs: 8:30am - 7:30pm
Fri: 8am - 5pm
Sat: 8:30am - 5pm

Office Manager: Donna Kelly
Ph: 1-844-542-2273 | Fax: (856) 881-6982

Primary Care & Occupational Medicine:

Steven Meskin, DO
Arthur Schultes, DO
Pinal Patel, PA-C
Courtney Turk, PA-C
Anhthu Pickart, PA-C

Insurance:
- Accepts most KHA insurance plans. See provider profiles for insurance exemptions.
KHA - Marlton
73 North Maple Ave, Suite B
Marlton, NJ 08053

**Office Hours:**
- Mon: 8am - 7pm
- Tues: 8am - 5:30pm
- Wed: 8am - 8pm
- Thurs: 8am - 6pm
- Fri: 8am - 4pm
- Sat: 8am - 12pm (alternating)

**Office Manager:** Madeline Ruiz
**Ph:** 1-844-542-2273 | **Fax:** (856) 596-4043

**Primary Care:**

Justin Schweitzer, DO
Carman Ciervo, DO
Rafael Hasbun, MD
Jeffery Ranalli, DO

Matthew Gettings, DO

**Specialty Care:**

Jay Klazmer, DO
*Neurology*

**Insurance:**
- Accepts most KHA insurance plans. See provider profiles for insurance exemptions.

**Note:** In respect to Personal Injury cases (such as slip & fall) providers are not involved with legal cases. If patient is scheduled for a fall, ask if there is an attorney involved.
KHA - Route 73 N.
600 Route 73 North, Suite 7A
Marlton, NJ 08053

Office Hours:
Mon: 8am - 5pm
Tues: 8am - 7pm
Wed: 9:30am - 7pm
Thurs: 9am - 5pm
Fri: 8am - 5pm

Office Manager: Naomi Morris
Ph: 1-844-542-2273 | Fax: (856) 985-0565

Primary Care:

Howard L. Press, DO
Matthew Gettings, DO

Insurance:
- Accepts all KHA insurance plans.
Neurology
151 Fries Mill Road, Suite 102
Turnersville, NJ 08012

Office Hours:
Mon: 8am - 5pm
Tues: 8am - 5pm
Wed: 8am - 5pm
Thurs: 8am - 5pm
Fri: 8am - 5pm

Office Manager: Tina Sutcliffe
Ph: 1-844-542-2273 | Fax: (856) 269-4258

Neurology:

Taimur Zaman, MD
Dahlia Irby, MD
Anca Popescu, MD
Or Shachar, MD

Insurance:
• Accepts all KHA insurance plans.

* If a patient has been seen in the hospital by Dr. Zaman, Dr. Popescu or Dr. Shachar – schedule the patient with the physician they saw in the hospital.
Obstetrics & Gynecology
151 Fries Mill Road, Suite 301
Turnersville, NJ 08012

Office Hours:
Mon: 10 - 6:30pm
Tues: 8:45am - 5:15pm
Wed: 8:45am - 5:15pm
Thurs: 8:45am - 5:15pm
Fri: 8am - 4pm

Office Manager: Tina Cianfrani
Ph: (856) 875-0505 | Fax: (856) 875-9556

Obstetrics & Gynecology:

Elias Nemeh, MD
Deborah A. White, DO
Linda Narcisi, APN
Suheil “Susie” Guzman, CNM

Insurance:
- Accepts all KHA insurance plans.
KHA - Point Plaza
565 Egg Harbor Road
Sewell, NJ 08080

Office Hours:
Mon: 8am - 6pm
Tues: 9am - 6:30pm
Wed: 9am - 2pm
Thurs: 9am - 11pm
Fri: 10am - 7pm

Office Manager: Donna Campbell
Ph: 1-844-542-2273 | Fax: (856) 256-1188

Primary Care:

Joseph Badolato, DO
Mark Testa, DO
Doug Carey, APN-C

Insurance:
• Dr. Testa do not accept AmeriGroup insurance
KHA - Sicklerville
1300 Liberty Place
Sicklerville, NJ 08081

Office Hours:
Mon: 8am - 8:30pm
Tues: 8am - 8:30pm
Wed: 8am - 8:30pm
Thurs: 8am - 8pm
Fri: 8am - 4:30pm

Office Manager: Scott Riley
Ph: 1-844-542-2273 | Fax: (856) 885-6859

Primary Care:
Julius Mingroni, DO
Deborah Ubele, DO
Amanda Fox, FNP-C

Insurance:
• Accepts all KHA insurance plans.
KHA - Stratford
205 E. Laurel Road
Stratford, NJ 08084

Office Hours:
Mon: 8am - 11pm
Tues: 8am - 7pm
Wed: 8am - 5pm
Thurs: 8am - 7pm
Fri: 8am - 11pm
Sun: 10:30am - 11pm

Office Manager:
Ph: 1-844-542-2273 | Fax: (856) 783-0649

Primary Care:
Jeffrey Friedman, DO
Jeffery Ranalli, DO
Jonathan Slusser, DO
Rosemary DeCicco, PA-C

Office Scheduling:
- New patients must arrive 15-30 min before scheduled appointment time to fill out forms. Records are preferred.
- Controlled substances are not prescribed on the first visit.
- If patient arrives at or after appointment time, they will need to be rescheduled.
- Walk-ins are no longer accepted for any Stratford provider.

Insurance:
- Accepts all KHA insurance plans.
- Must have PCP on insurance card changed to KHA provider before appointment or they will have to reschedule.
KHA - Turnersville
151 Fries Mill Road, Suite 400
Turnersville, NJ 08012

Office Hours:
Mon: 9am - 8pm
Tues: 9am - 5:30pm
Wed: 7:30am - 8:30pm
Thurs: 7:30am - 8pm
Fri: 8am - 4pm

Office Manager: Kelly Walter
Ph: 1-844-542-2273 | Fax: (856) 374-5307

Primary Care:
Marc Michelson, DO
Eric Kaminetsky, DO
Gordon (Tony) Pieretti, DO
Jonathan Slusser, DO
Veronica Rossetti, APN-C
Catherine Gerety, APN-C

* New patients and former Dr. D’Amico patients should be directed to Dr. Kaminetsky, Dr. Pieretti or Cathy Gerety when possible.

* Former Dr. Schwartz patients selecting a new PCP at the Fries Mill practice for routine care should be scheduled for an initial 30 min appt to get established.

Insurance:
• Accepts all KHA insurance plans.
KHA - Voorhees
333 Laurel Oak Road
Voorhees, NJ 08043

Primary Care & Endocrinology
Office Coordinator: Joanne Hendry
Manager: Bonnie Matis
P (both): 1-844-542-2273
Primary Fax: (856) 770-9194
Endo Fax: (856) 783-8537

Primary Care
David Zalut, MD
John Lowe, DO
Brian Seeley, DO
H. Timothy Dombrowski, DO

Primary Care Office Hours:
Mon: 8am - 8pm
Tues: 8am - 7pm
Wed: 8am - 8pm
Thurs: 8am - 4:30pm
Fri: 8am - 4pm

Endocrinology | Office Hours: M-F: 8am - 4:30pm
Louis Haenel III, DO
Patricia Luceri, DO
Bert Bieler, MD

Gastroenterology
John Chiesa, DO
Richard Walters, DO

Vascular Surgery
Ph: (856) 783-0191
Manager: Tracy Wilson
Fax: (856) 783-0264
Office Hours: Mon - Thurs: 8am - 5pm
Fri: 8am - 4pm

General/Bariatric Surgery
Adeshola Fakulujo, MD
Adam Goldstein, DO
Roy Sandau, DO

Fritz Bech, MD
Holly Graves, MD
Office Manager: Katie Sheldrick
Ph: 1-844-542-2273 | Fax: (856) 256-7518

Primary Care:

Greg Taylor, DO
Karen Calabrese, DO
Lisa DiMedio, DO
Elyse Kernis, DO

Deborah Ubele, DO
Christina Mach, APN-C
Jonathan Shulman, APN-C
Dawn Topper, APN

Insurance:
• Accepts all KHA insurance plans.
KHA - WT Specialty
1A Regulus Drive
Turnersville, NJ 08012

Office Hours:
Mon: 8am - 5:30pm
Tues: 8am - 6pm (Vascular)
Wed: 8am - 5:30pm
Thurs: 8am - 7pm (Vascular)
Fri: 8am - 1:30pm

Office Manager: Katie Sheldrick
Ph: 1-844-542-2273 | Fax: (856) 589-3913

Endocrinology:
Brian Beluch, DO
Bert Bieler, MD

Vascular Surgery:
Fritz Beck, MD
Holly Graves, MD

Insurance:
- Accepts all KHA insurance plans.
KHA - West Deptford
165 Princeton Ave.
West Deptford, NJ 08096

Office Hours:
Mon: 8am - 8pm
Tues: 8am - 9pm
Wed: 8am - 9pm
Thurs: 8am - 7pm
Fri: 8am - 6:30pm
Sat: 8am - 12pm (1st, 2nd & 4th of month)

Office Manager: Nancy Timmons
Ph: 1-844-542-2273 | Fax: (856) 384-0218

Primary Care:

Michael Monte Carlo, DO
Jaime Andrews, DO
Jacqueline Riedel, DO

Chris Dick, APN-C
Lisa Kunkle, PA-C

Insurance:
• Accepts all KHA insurance plans.
Primary & Specialty Care Providers
Jaime Andrews, D.O.

KHA - West Deptford
165 Princeton Avenue
West Deptford, NJ 08096

Ph: 1-844-542-2273 | Fax: (856) 384-0218

Office Manager: Nancy Timmons

Focus: Primary Care
Ages served: 5+
NPI: 1497041412
License: 25MB09367400
Accepting New Patients: Yes

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Scheduling:
- 2 NPVs per session
- No new patients back to back
- No new patient appointments at end of schedule
- Families - Maximum two new patient family members back to back, first scheduled for 30 minutes, second for 15 minutes
  - NPV's = 1st family member scheduled for 30 minutes, then a separate non-family 15 minute appt must be in between before 2nd family member is scheduled for next 30 mins
- CPE's in designated slots only - 30 mins

In-Office Procedures:
- Joint injections (shoulder & knee)
- I&D
- Skin tag removal

* No pain management
Joseph P. Badolato, DO

KHA - Point Plaza
565 Egg Harbor Rd
Sewell, NJ 08080

Ph: 1-844-542-2273 | Fax: (856) 256-1188

Office Manager: Donna Campbell

Focus: Primary & Family Care
Ages served: 12+
NPI: 1235298662
License: 25MB04305300
Accepting New Patients: Yes

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<td>9 - 11:30am</td>
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Scheduling:
- Please be sure to ask if they are a patient of the NJ office, if a PA office patient calls please advise them to reach out to the correct location.
  - 1818 E Passyunk Ave, Philadelphia, PA 19148 | Phone: (215) 468-2553
- No NPs back to back (Family members OK - Husband & Wife = 45 mins)
- No double booking
- No NP last appointment of day
- No narcotics prescribed for NPs
- If there are no appts available and pt calls for same day sick visit, contact office to find place in provider schedule
- No more than 9 pts scheduled Mon, no more than 10 pts scheduled Tues & Wed

In-Office Procedures:
- Joint Injections
**Gregory Barone, D.O.**

**KHA - Cherry Hill**
457 Haddonfield Road, Suite 110
Cherry Hill, NJ 08002

**Ph:** 1-844-542-2273 | **Fax:** (856) 406-4570

**Office Manager:** Sarah Dollard

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**Focus:** Endocrinology

**Ages served:** 18+ (unless ok’d by Dr. Barone)

**NPI:** 1104016187

**License:** 25MB08603000

**Accepting New Patients:** Yes

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<td>8am - 3pm (2 weeks on, 2 off)</td>
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**Scheduling:**
- No new patients back to back
- Does not see patients inquiring about sex change hormone therapy
- Urgent slots & biopsies that aren't filled within 1 week may be scheduled for any appointment type (no approval needed) - RPV=15mins / NPV=30mins
- Same day appointments/time changes can only be scheduled by endo office - transfer calls to office.
- Urgent inquiries (Pregnant women) - if patient can’t be accommodated within requested time frame, please call into the office.
- Estab. endo patient = 30 min EOV when seeing another KHA endo doc
- Patient who calls for a refill that hasn’t been seen in more than one year must schedule an appointment, and the refill should be completed. If patient cancels or no shows scheduled appointment, transfer call to the office.

**In-Office Procedures:**
- CGM placement
- Thyroid biopsy
- Prolia & testosterone injections - Endo RN on Thurs
- Thyrogen injections (performed by doctor/endo RN)

**Fellow appts** must be scheduled for 1 hour and should only be scheduled on the hour (8, 9, 10…) and never schedule on quarter or half hour (8:15, 8:30, 8:45)

---

- **Non-Urgent/Urgent consults:** if Dr. Barone is in office, proceed to warm transfer the call to CH practice.
- If “After Hours” consult is received from Kennedy Hospital, warm transfer call to on-call service, select prompt for the covering Endo provider
- All calls **after 5pm during the week (Fridays after 12pm) and weekends** are to be transferred to the answering service, with the exception of appointments and refills.
- You must call the CH office during office hours when you receive ANY hospital call for Dr. Barone.

---

**When a patient is unaware/unsure whether they have Type 1 or Type 2 diabetes:**
- 1st - Ask patient if they are on any oral diabetic medication. If so, they are Type 2 (Type 1 can’t be on oral medications.)
- 2nd - Ask patient their age of diagnosis. (Type 1 are usually diagnosed in early teenage years.)
Brian Beluch, D.O.

KHA - Washington Twp.
1A Regulus Drive
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 256-7518

Office Manager: Katie Sheldrick

Focus: Endocrinology
Ages served: 18+
NPI: 1811142508
License: 25MB08878700
Accepting New Patients: Yes

*Specific “diagnosis” or “relative symptoms” must be entered for the reason you cannot use “establishing new provider” for a specialist appt

Discontinue using "Diabetes" and replace with applicable eCW code:

- Type 1 = Diabetes Mellitus 1
- Type 2 = Diabetes mellitus 2

Discontinue using “Obesity” and replace with applicable eCW code:

- Weight Gain
- Weight Loss
- Weight Management

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<td>8am - 4:30pm</td>
<td>8am - 4:30pm</td>
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</table>

Scheduling:
- No new patients scheduled as first / last appointment of the day
- Does not see patients inquiring about sex change hormone therapy
- Urgent slots & biopsies that aren't filled within 1 week may be scheduled for any appointment type (no approval needed).
- Same day appointments and same day appointment time changes can only be scheduled by endo office - transfer calls to office.
- Established endo patient should be scheduled as 30 min EOV when seeing another KHA endo doc
- Patient who calls for a refill that hasn't been seen in more than one year must schedule an appointment, and the refill should be completed. If patient cancels or no shows scheduled appointment, transfer call to the office.
- URGENCY inquiries contact office for guidance (Ex. Pregnant women and sick children – if these patients can't be accommodated within their requested time frame, please call into the office.)
- Verify when scheduling if pt uses an Insulin Pump. If yes = 30 min appt.

In-Office Procedures:
- Thyroid Biopsy
- CGM Placement
- Prolia & testosterone Injections - done by endo nurse on Wednesdays
- Thyrogen Injections (done by endo nurse or MA)
- Depotestosterone injections (done by endo nurse or MA)

Fellow appts must be scheduled for 1 hr

Pts may permanently switch providers, but CANNOT switch back and forth for appts

When a patient is unaware/unsure whether they have Type 1 or Type 2 diabetes:
- 1st - Ask patient if they are on any oral diabetic medication. If so, they are Type 2 (Type 1 can't be on oral medications.)
- 2nd - Ask patient their age of diagnosis. (Type 1 are usually diagnosed in early teenage years.)
Bert Bieler, M.D.

Kennedy at Laurel Oak
333 Laurel Oak Road
Voorhees, NJ 08043

KHA - Washington Twp.
1A Regulus Drive
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 783-8537

Office Manager: Bonnie Matis

Focus: Endocrinology
* Speaks Spanish
Ages served: 18+
NPI: 1659361079
License: 25MA08698100
Accepting New Patients: Yes

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Scheduling:
- OK to schedule patients inquiring about sex change hormone therapy
- Urgent slots & biopsies that aren't filled within 1 week may be scheduled for any appointment type (no approval needed).
- Same day appointments and same day appointment time changes can only be scheduled by endo office - transfer calls to office.
- Established endo patient should be scheduled as 30 min EOV when seeing another KHA endo doc.
- Patient who calls for a refill that hasn't been seen in more than one year must schedule an appointment, and the refill should be completed. If patient cancels or no shows scheduled appointment, transfer call to the office.
- **Urgent** inquiries contact office for guidance (Ex. Pregnant women and sick children – if these patients can’t be accommodated within their requested time frame, please call into the office.)
- Verify when scheduling if pt uses an Insulin Pump. If yes = 30 min appt.

In-Office Procedures:
- Thyroid biopsy
- CGM placement
- Prolia injection - done by endo nurse
- Depotestosterone injection - done by endo nurse
- Thyrogen injections - done by endo nurse

**Fellow appts** must be scheduled for 1 hr
Pts may permanently switch providers but CANNOT switch back and forth for appt

When a patient is unaware/unsure whether they have Type 1 or Type 2 diabetes:
- **1st** - Ask patient if they are on any oral diabetic medication. If so, they are Type 2 (Type 1 can't be on oral medications.)
- **2nd** - Ask patient their age of diagnosis. (Type 1 are usually diagnosed in early teenage years.)
Karen Calabrese, D.O.

KHA - Washington Twp.
1A Regulus Drive
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 256-7518

Office Manager: Katie Sheldrick

Focus: Primary & Family Care
Ages served: 6+
NPI: 1154377687
License: 25MB07810600
Accepting New Patients: Yes

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Scheduling:
- No new patients or physicals scheduled as first / last appointment of the day
- No more than 2 NPVs per session

In-Office Procedures:
- I&D
- Ear lavage
- Suture removal

* For patients (or family members) of assisted living/senior facilities, please send telephone encounter to Dr. Calabrese or covering provider.
Doug Carey, APN-C

KHA - Point Plaza
565 Egg Harbor Rd
Sewell, NJ 08080

Ph: 1-844-542-2273  |  Fax: (856) 256-1188

Office Manager: Donna Campbell

Focus: Primary & Family Care
Ages served: 13+
NPI: 1437539251
License: 26NJ00511900
Accepting New Patients: Yes

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Scheduling:
• No NPs back to back (Family members OK)
• No double booking
• No NP last appointment of day
• No narcotics prescribed for NPs
• If there are no appts available and pt calls for same day sick visit, contact office to find place in provider schedule
• NPV, TOC, medical clearance, annual wellness, physicals = 30 mins

**Carman Ciervo, D.O.**

**KHA - Marlton**  
73 North Maple Avenue, Suite B  
Marlton, NJ 08053

**Ph:** 1-844-542-2273 | **Fax:** (856) 596-4043

**Office Manager:** Madeline Ruiz

**Focus:** Primary Care  
**Ages served:** 6+  
**NPI:** 1851371991  
**License:** 25MB05355700  
**Accepting New Patients:** No

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**Scheduling:**  
- Physicals & sports physicals = 30 minutes  
- Well visits = 15 minutes  
- Does not participate with Vaccine for Children Program who have NJ Familycare Plan A. Vaccines provided for Plans B, C and D and private insurances.  
- Translation Services - Patients requesting to use the Language Line - add 15 minutes to their appointment. (Ex. NP scheduled for 30 minutes gets extra 15 minutes = 45 minute appt. Patient scheduled for 15 minutes gets extra 15 minutes = 30 minute appt.)  
- Patients opting to use a family member or friend to translate - no extra time allotted.

**In-Office Procedures:**  
- OMM = 30 Minutes  
- Ear lavage  
- Mole removal  
- Skin tag removal

**Note:** In respect to Personal Injury cases (such as slip & fall) providers are not involved with legal cases. If patient is scheduled for a fall, ask if there is an attorney involved.
Rosemary DeCicco, PA-C

KHA - Stratford
205 E. Laurel Road
Stratford, NJ 08084

Ph: 1-844-542-2273 | Fax: (856) 783-0649

Office Manager:

Focus: Primary & Family Care
Ages served: 10+
NPI: 1083897599
License: 25MP00102700
Accepting New Patients: Yes

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Scheduling:
- No new patients after 5:30pm (w/ front office approval)
- No 30 min. visits back to back (unless family)
- Families = 45 minutes (one scheduled for 15 min, the other scheduled for 30min)
  - NPV’s = 1st family member scheduled for 30 minutes, then a separate non-family 15 minute appt must be in between before 2nd family member is scheduled for next 30 minutes
- No new patients back to back (except family)
- One new patient per session (4 hrs)
- Hospital follow ups = 30 minutes
- Pre-Op clearance /surgical discussions = 30 minutes
- Not seen in 2 years = 30 minutes
- Please provide a detailed reason for visit

In-Office Procedures:
- Pap/Gyn exams
- Abscess I&D
- Mole removal
- Sutures & cuts
- Joint injections
- Vaccines (no pediatric, does not participate in VFC)

* Does not prescribe controlled meds on first visit, refill narcotics for other providers’ patients, or fill narcotics for new patients.

* Must have PCP on insurance card changed to KHA before visit
Christopher Dick, MSN, APN-C

KHA - West Deptford
165 Princeton Avenue
West Deptford, NJ 08096

Ph: 1-844-542-2273 | Fax: (856) 384-0218

Office Manager: Nancy Timmons

Focus: Primary Care
Ages served: 4+
NPI: 1700176864
License: 26NJ00326700
Accepting New Patients: Yes

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Scheduling:
• Up to 4 new patients per session
• No new patients back to back
• No new patients first / last appointment of day
• Families - Only two back to back, first scheduled for 30 minutes, second for 15 minutes
  • NPV’s = 1st family member scheduled for 30 minutes, then a separate non-family 15 minute appt must be in between before 2nd family member is scheduled for next 30 minutes
• CPE’s in designated slots only
• Participates in V.F.C. program

In-Office Procedures:
• Joint injections (shoulder, knee, elbow)
• Trigger point injections
• I & D
• Laceration repair
• Suture removal
• Skin tag excision
• Weight Management

* E-scribe ALL medications electronically (including controlled)
Lisa DiMedio, D.O.

KHA - Washington Twp.
1A Regulus Drive
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 256-7518

Office Manager: Katie Sheldrick

*Extended holiday hours on 1/4 until 7:45 p.m.

Focus: Internal Medicine
Ages served: 12+
NPI: 1013028844
License: 25MB06370800
Accepting New Patients: Yes

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Scheduling:
• If a patient calls and is sick, Dr. DiMedio will always accommodate this patient, she prefers to see them that day

In-Office Procedures:

Double-Booking Rules:
• No more than 6 pts per hour (8a-9a, 9a-10a, etc.)
• No carryover of appts into the next hour’s slots (e.g., 2:45p – 3:15p)
• No triple booking slots
• No double-booking for the last hour of the day

Note: Exceptions to the above double-booking rules must be approved by the practice or management and documented
H. Timothy Dombrowski, D.O.

Kennedy at Laurel Oak
333 Laurel Oak Road
Voorhees, NJ 08043

Ph: 1-844-542-2273 | Fax: (856) 770-9194

Office Manager: Bonnie Matis

Focus: Internal Medicine
Ages served: 18+
NPI: 1417937582
License: 25MB04129200
Accepting New Patients: No

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Scheduling:
- No new patients back to back
- No new patients at the beginning or end of a session
- Only 2 new patients per session
- CPE's only in designated slots
- If the schedule is full and a patient is sick & refusing to go to another KHA, transfer the call into the office and we will try to accommodate.
- **URGENT** inquiries contact office for guidance (Ex. Pregnant women and sick children – if these patients can’t be accommodated within their requested time frame, please call into the office.)
- Avoid using “follow up” as visit reason - be more specific

In-Office Procedures:
- Knee and hip injections
- Does not perform in office procedures or surgeries
Amanda Fox, FNP-C
KHA - Sicklerville & Kennedy FastCare
1300 Liberty Place
Sicklerville, NJ 08081
Ph: 1-844-542-2273 | Fax: (856) 885-6859
Office Manager: Scott Riley

Focus: Primary & Family Care
Ages served: 12+
NPI: 1972903466
License: 26NJ00504300
Accepting New Patients: Yes

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Scheduling:
• ER Visits = 30 minutes
• Pap smears = 30 minutes
• Families = 45 minutes (one scheduled for 15 min, the other scheduled for 30min)
• No new patients last appointment of day
• No chronic pain management

In-Office Procedures:
• Annual Pap
• Ear lavage
• Suture removal
• EKG
• Nebulizer
• Blood sugar
• Pregnancy testing
• Injections
• Skin tag removal
Scheduling:
• No more than 2 new patients per session
• No new patients first / last appointment of day
• No new patients before lunch
• Families = 45 minutes (one scheduled for 15 min, the other scheduled for 30 min)
  • NPV’s = 1st family member scheduled for 30 minutes, then a separate non-family 15 minute appt must be in between before 2nd family member is scheduled for next 30 minutes
• No new patients back to back (except family)
• ER & Hospital follow ups = 30 minutes
• Pre-Op clearance /surgical discussions = 30 minutes
• Not seen in 1 year = 30 minutes
• Must provide detailed reason for visit
• Urgent slots should be used only for his pts or pts primarily seen with a Stratford provider. Do not schedule non-Stratford pts into Dr. Friedman's urgent slots.

In-Office Procedures:
• None

* Does NOT prescribe controlled meds on first visit

* Must have PCP changed to KHA provider before visit

* E-scribe ALL medications electronically (including controlled)
Catherine M. Gerety, FNP-C

KHA - Turnersville
151 Fries Mill Road, Suite 400
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 374-5307

Office Manager: Kelly Walter

Focus: Primary Care
Ages served: 5+
NPI: 1144425554
License: 26NN06801900
Accepting New Patients: Yes

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Scheduling:
- Last new pt on Tuesdays 3:30pm / Thursdays 5:30
- 2 NPVs per session - If already at max for session and former patient calls, call provider for instructions
- CDL (DOT) Physicals and Sports Physicals = 30 mins
- Pre-ops / CPE / NPVs / Hospital FOV / Mental health (anxiety, depression) = 30 mins
- When scheduling F/U appt - please provide details on what F/U appt is for
- Families (2 members together) = 45 minutes (one scheduled for 15 and the other 30)
- Hospital follow ups & narcotic refills must be seen by patient’s PCP

* Former Dr. Schwartz pts selecting a new PCP at the Fries Mill practice for routine care should be scheduled for an initial 30 min appt to get established.
Matthew Gettings, DO

KHA - Marlton
73 N Maple Ave, Suite B | 600 Rt 73 N, Suite 7A
Marlton, NJ 08053

Ph: 1-844-542-2273 | Fax: (856) 596-4043

Office Manager: Madeline Ruiz

Focus: Primary Care
Ages served: 5+
NPI: 1962693432
License: 25MB08643700
Accepting New Patients: Yes

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Scheduling:
- No NPs back to back
- No double booking - Call the office if a patient is persistent and needs a certain time of day
- No GYN
- Call the office if schedule is booked and a sick visit calls for same day appointment to see if patient can be seen

In-Office Procedures:
- OMT
- Cryotherapy
**Louis C. Haenel, D.O.**

Kennedy at Laurel Oak  
333 Laurel Oak Road  
Voorhees, NJ 08043

**Ph:** 1-844-542-2273 | **Fax:** (856) 783-8537

**Office Manager:** Bonnie Matis

---

**Focus:** Endocrinology  
**Ages served:** 18+  
**NPI:** 1871549436  
**License:** 25MB02501100  
**Accepting New Patients:** Yes

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**Scheduling:**  
- Does not see patients inquiring about sex change hormone therapy  
- No new patients back to back, or in the last spot of the day  
- Urgent slots & biopsies that aren’t filled within 1 week may be scheduled for any appointment type (no approval needed).  
- Same day appointments and same day appointment time changes can only be scheduled by endo office - transfer calls to office.  
- Established endo patient should be scheduled as 30 min EOV when seeing another KHA endo doc  
- Patient who calls for a refill that hasn’t been seen in more than one year must schedule an appointment, and the refill should be completed. If patient cancels or no shows scheduled appointment, transfer call to the office.  
- **URGENT** inquires contact office for guidance (Ex. Pregnant women and sick children – if these patients can’t be accommodated within their requested time frame, please call into the office.)  
- Verify when scheduling if pt uses an Insulin Pump. If yes = 30 min appt.

**In-Office Procedures:**  
- CGM placement  
- Prolia injection - done by endo nurse  
- Depo testosterone injections - done by endo nurse  
- Thyrogen injections - done by endo nurse

**Fellow appts** must be scheduled for 1 hr

Pts may permanently switch providers but CANNOT switch back and forth for appt

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**When a patient is unaware/unsure whether they have Type 1 or Type 2 diabetes:**  
- **1st** - Ask patient if they are on any oral diabetic medication. If so, they are Type 2 (Type 1 can’t be on oral medications.)  
- **2nd** - Ask patient their age of diagnosis. (Type 1 are usually diagnosed in early teenage years.)
Focus: Primary Care

Ages served: 16+

NPI: 1477533545

License: 25MA05467700

Accepting New Patients: No

(Only established patients from previous practice. Offer patient Dr. Martinez for initial visit & follow up with Dr. Hasbun)

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Scheduling:
- Physical, sports physical & well visits = 30 minutes
- Patients 70+ = 30 minutes
- Some patients = 30 minute alert in eCW
- No new patients (established from previous practice) first or last appointment of day, or back to back
- ER & hospital discharge = 30 minutes
- Procedure/Injections = Thursday & Friday (OK to schedule regular visits if appointments are not filled)

In-Office Procedures:
- Cortisone & trigger point injections
- Wave-cardio
- Ear lavage
- Mole removal
- Skin tag removal
- Electro acupuncture
- Intramuscular Stimulation (IMS)
- Reads balance studies (VNG) for Kennedy
- Cold laser treatment
- Cryotherapy (liquid nitrogen)

*Participates with US Family Health Plan

Note: In respect to Personal Injury cases (such as slip & fall) providers are not involved with legal cases. If patient is scheduled for a fall, ask if there is an attorney involved. Will see patients for MVA on the first visit. *Must call office for approval

* Ecribe ALL medications electronically (including controlled)
Dahlia Irby, M.D.

KHA - Neurology
151 Fries Mill Road, Suite 102
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 269-4258

Office Manager: Tina Sutcliffe

Focus: Neurology
Ages served: 18+
NPI: 1649228248
License: 25MA07410200
Accepting New Patients: Yes

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Scheduling:
- If a new patient is scheduled for an EMG before an actual office visit, and then an office visit is scheduled, the office visit = 30 minutes
- ER & Hospital Discharges = 30 minutes; only 2 per day
- NPV/not seen in 1 year = 30 minutes **Bring in copies of testing and med list
- 4 NPVs per session (8 total per day), no NPV last appointment of day
- Does not see patients for autism, behavioral issues or pain management (epidurals, occipital nerve blocks, trigger points, etc.)
- Does see patients for ADD/ADHD; will NOT prescribe medication on first visit
  **No more than 2 new ADD patient evaluations per day
- No nerve blocks (refer these to Dr. Popescu)
- When scheduling you must ask if the patient has recently been discharged from the Hospital/ER. If so, is this appt related?
- In eCW, Neurologist schedules now have appointments listed for “Post Hospitalization Visits” - these spots are for hospital discharges, doctors are not to be double booked. If these appointments are not used within 48 hours of the day of the appointment, other visits can be placed in these appointment types
- All patients: note name of insurance in comments if complete info can’t be listed in demographics at time of call
- Tuesday after 1pm, routine messages can be sent to her marked “call in progress” with comments stating the patient is aware Dr. Irby is out of office at the time of call. URGENT messages for Dr. Irby’s patients contact the office.
- Hospital-related calls for patients (routine or urgent, including physician to physician calls from the hospital) can be directed to the daytime (rounding) hospital physician.

In-Office Procedures:
- EMGs (Please DO NOT schedule EMGs that are part of WC, MVA or Personal Injury cases)
  **Give EMG instructions (RE: lotions and clothing) CLICK HERE
- * If a patient has been seen in the hospital by Dr. Zaman, Dr. Popescu or Dr. Shachar – schedule the patient with the physician they saw in the hospital.
- * Escribe ALL medications electronically (including controlled)

Note: Make sure to check historical encounters on every call to assess prior events

Tiger text routine consults to whoever is scheduled for rounding (refer to Neuro daytime calendar.) Do not send eCW message for routine or urgent consults.
Eric Kaminetsky, D.O.

KHA - Turnersville
151 Fries Mill Road, Suite 400
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 374-5307

Office Manager: Kelly Walter

Focus: Primary Care
Ages served: 5+
NPI: 1093969164
License: 25MB08797100
Accepting New Patients: Yes

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Scheduling:
- CDL/DOT Physicals = 15 minutes
  - Cost is $135, not covered by insurance, please arrive early as urine sample will be needed
- New acupuncture patients (even if not new to KHA) = 30 minutes
- Acupuncture follow ups = 15 minutes (visit type = procedure)
- If not covered by insurance, $50 is due at time of visit
- New patients/hospital follow ups/physicals = 30 minutes
- Families (2 members together) = 45 minutes
- Pre-Op clearance = 30 minutes
- Does NOT prescribe for weight loss medications

In-Office Procedures:
- Acupuncture
- Blood sugar
- CDL physicals (see p. 6)
- Ear lavage
- EKG
- Injections (B12/Allergy)
- Nebulizer
- OMT
- Pregnancy test (urine)
- PFT

* Former Dr. Schwartz/Palermo patients selecting a new PCP at the Fries Mill practice for routine care should be scheduled for an initial 30 min appt to get established.
Elyse Kernis, D.O.

KHA - Washington Twp.
1A Regulus Drive
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 256-7518

Office Manager: Katie Sheldrick

Focus: Primary & Family Care
Ages served: 8+
NPI: 1538275458
License: 25MB08794500
Accepting New Patients: Yes

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<td>1:30 - 4:45pm</td>
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Scheduling:
- No new patients scheduled as first / last appt of the day
- 2 NPVs per session
- 2 CPEs per session. No CPE first / last appt of day
- No 30 minute appointments back to back
- No 30 minute appointments first of the day

In-Office Procedures:
Jay Klazmer, D.O.

KHA - Marlton
73 North Maple Avenue, Suite B
Marlton, NJ 08053

Ph: 1-844-542-2273 | Fax: (856) 596-4043

Office Manager: Madeline Ruiz

Focus: Neurology

Ages served: 5+

NPI: 1356341556

License: 25MB04815900

Accepting New Patients: Yes

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Scheduling:
- No evaluations for autism, ASD, Asperger’s, anxiety or depression
- Will not see patients for behavioral issues, except ADD/ADHD
- When scheduling you must ask if the patient has recently been discharged from the Hospital/ER. If so, is this appt related?
- All patients: note name of insurance in comments if complete info can’t be listed in demographics at time of call
- In eCW, Neurologists schedules now have appointments listed for “Post Hospitalization Visits” - these spots are for hospital discharges, doctors are not to be double booked. If these appointments are not used within 48 hours of the day of the appointment, other visits can be placed in these appointment types.
- NPVs - bring in copies of any testing and medication list
- Translation Services – Patients requesting to use the Language Line get 15 minutes added to their appointment. (Ex. NP scheduled for 30 minutes gets extra 15 minutes = 45 minute appt.)
  - Patients opting to use a family member or friend to translate - no extra time allotted.

Call Escalations:
- Call with an urgent medical problem (ex. recurrent seizures) requires the attending (or on-call) neurologist to be called - refer to your phone list provided by practice
- Non-urgent Physician (Peer-to-Peer) call for provider should be triaged (e.g., Nurses Hub, Practice, and/or FastCare)
- If unable to triage because of after hours, Nurses’ meetings, etc., then call Dr. Klazmer @ 609-206-9329
*Document via telephone encounter
- All neurology calls to be sent to answering service after 5pm and on weekends (with exception of appt. scheduling)

In-Office Procedures:
- EMG: CLICK HERE
- NCS

*No medical clearance

Tiger text routine consults to whoever is scheduled for rounding (refer to Neuro daytime calendar.) Do not send eCW message for routine or urgent consults.

* E-scribe ALL medications electronically (including controlled)

Specialties: Treating headaches, dizziness, dementia (all types), memory loss, stroke, peripheral neuropathy, ADHD/ADD, epilepsy, movement disorders (including tremor) and performing EMG/NCS studies.
Lisa Kunkle, PA-C

KHA - West Deptford
165 Princeton Avenue
West Deptford, NJ 08096

Ph: 1-844-542-2273 | Fax: (856) 384-0218

Office Manager: Nancy Timmons

Focus: Primary Care
Ages served: 4+
NPI: 1568494797
License:
Accepting New Patients: Yes

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<td>2-7:30pm</td>
<td>1-7:30pm</td>
<td>*2nd &amp; 3rd of Month</td>
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Scheduling:
- 2 new patients per session
- No new patients back to back
- No new patients first / last appointment of session or after 7pm
- Families - Only two back to back, first scheduled for 30 minutes, second for 15 minutes
  - NPV's = 1st family member scheduled for 30 minutes, then a separate non-family 15 minute appt must be in between before 2nd family member is scheduled for next 30 minutes
- CPE's in designated slots only
- Does not participate in V.F.C.
- OK w/ pain management follow ups and refills, but no initial pain management evals.

In-Office Procedures:
- Ear lavage
- Skin tag removal
- Suture removal

* No weight management
John Lowe, D.O.

Kennedy at Laurel Oak
333 Laurel Oak Road
Voorhees, NJ 08043

Ph: 1-844-542-2273 | Fax: (856) 770-9194

Office Manager: Bonnie Matis

Focus: Primary Care
Ages served: All ages
NPI: 1720233059
License: 25MB08832100
Accepting New Patients: Yes

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Scheduling:
- No new patients back to back
- No new patients at the beginning / end of a session
- Only 2 new patients per session
- CPE’s only in designated slots
- If the schedule is full and a parent calls in regard to a sick child needing to be seen same day transfer the call into the office and we will try to accommodate.
- **URGENT** inquiries contact office for guidance (Ex. Pregnant women and sick children – if these patients can’t be accommodated within their requested time frame, please call into the office.)
- Avoid using “follow up” as visit reason - be more specific

In-Office Procedures:
- OMT (Osteopathic Manipulative Treatment)
- Injections: Carpal Tunnel & Joint (knees & elbows)
- Joint Aspirations (draining fluid)
- Mole Removal
- Biopsy
- Skin Tag Removal
- Suture Removal
- Ear Lavage
- Orthovisc
### Scheduling:

- **Urgent slots & biopsies** that aren't filled within 1 week may be scheduled for any appointment type (no approval needed).
- **Same day appointments and same day appointment time changes** can only be scheduled by endo office - transfer calls to office.
- Established endo patient should be scheduled as 30 min EOV when seeing another KHA endo doc.
- Patient who calls for a refill that hasn't been seen in more than one year must schedule an appointment, and the refill should be completed. If patient cancels or no shows scheduled appointment, transfer call to the office.
- **URGENT inquiries** contact office for guidance (Ex. Pregnant women and sick children – if these patients can't be accommodated within their requested time frame, please call into the office.)
- Verify when scheduling if pt uses an Insulin Pump. If yes = 30 min appt.

### In-Office Procedures:

- Thyroid biopsy
- CGM placement
- Prolia injection - done by endo nurse
- Depotestosterone injection - done by endo nurse
- Thyrogen injection - done by endo nurse

### Accepting New Patients:

- Yes

### Discontinue using "Diagnosis" and replace with applicable eCW code:

- Type 1 = Diabetes Mellitus 1
- Type 2 = Diabetes mellitus 2

### Discontinue using “Obesity” and replace with applicable eCW code:

- Weight Gain
- Weight Loss
- Weight Management

### Focus:

**Endocrinology**

### Ages served:

18+

### NPI:

1538367198

### License:

25MB08669700

### Accepting New Patients:

Yes

### When a patient is unaware/unsure whether they have Type 1 or Type 2 diabetes:

- **1st** - Ask patient if they are on any oral diabetic medication. If so, they are Type 2 (Type 1 can't be on oral medications.)
- **2nd** - Ask patient their age of diagnosis. (Type 1 are usually diagnosed in early teenage years.)
Christina Mach, APN-C

KHA - Washington Twp.
1A Regulus Drive
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 256-7518

Office Manager: Katie Sheldrick

Focus: Primary & Family Care
Ages served: 18+
NPI: 1164813770
License: 26NJ00569300
Accepting New Patients: Yes

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*Wednesday and Saturday will alternate every other week

Scheduling:
- No back to back NPs (Family members OK)
- No double booking
- No NP for last appointment of the day
- No NP scheduled after 9 p.m.

In-Office Procedures:
- Sports physicals
Neveen Malik, D.O.

Kennedy Cancer Center
900 Medical Center Drive, Suite 201
Sewell, NJ 08080

Ph: 1-844-542-2273 | Fax: (856) 218-2101

Office Supervisor: Melinda Mackowiak

Focus: Pulmonary Medicine

Ages served: 18+

Speaks: English, Urdu and Hindi

NPI: 1730370891

License: 25MB08983300

Accepting New Patients: Yes

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* Schedule will rotate every other week with Dr. Scivoletti-Polan’s schedule. Dr. Malik will only work 2 weeks out of the month (4 days total).

Scheduling Preferences:
- No double booking
- No NP for last appointment of the day
- No NP back to back
- Only 2-3 NPs per session
- All visits: ask if pt requires special accommodation, such as: wheelchair, oxygen tank, etc. If so, document in appt notes so office can make arrangements
  - If pt has their own oxygen tank, they need to bring it with them

Non-Routine Pulmonary (Interventional)
- If a patient mentions: mass, lung nodules, lesions, bronchoscopy or adenopathy - schedule with Dr. Malik

Routine Pulmonary:
- Asthma, COPD, emphysema, pneumonia, bronchitis. Does NOT see for sleep apnea.

Pulmonary After-Hours / On-Call Protocols:
- Routine Calls - Ask to call back during normal business hours
- Urgent Calls - (Including labs, imaging, etc) - Tiger text Dr. Malik
- Emergency Calls - Instruct to call 911 (follow triage protocols and remember ER referrals include critical labs).
Miguel Martinez, M.D.

KHA - Cherry Hill
457 Haddonfield Road, Suite 110
Cherry Hill, NJ 08002

Ph: 1-844-542-2273 | Fax: (856) 406-4570

Office Manager: Sarah Dollard

Focus: Primary Care
Ages served: 14+
NPI: 1558391482
License: 25MA04187700
Accepting New Patients: Yes

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<td>*1st of Month</td>
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Scheduling:
- Physical, sports physical & well visits = 30 minutes
- No new patients first or last appointment or back to back
- 4 new patients per day
- No married couples seen at the same time

In-Office Procedures:

Note: In respect to Personal Injury cases (such as slip & fall) providers are not involved with legal cases. If patient is scheduled for a fall, ask if there is an attorney involved.
Steven Meskin, D.O.

KHA - Glassboro
601 N. Main Street
Glassboro, NJ 08028

Ph: 1-844-542-2273 | Fax: (856) 881-6982

Office Manager: Donna Kelly

Focus: Family Medicine, Occupational Medicine
Ages served: All ages
NPI: 1851335285
License: MA71034
Accepting New Patients: Yes

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Scheduling:
- 1 physical per hour
- Mon/Thurs - 1 NP in AM, 1 NP in afternoon (6:30 p.m. latest)
- Wed/Fri - 1 NP in AM, 1 NP in afternoon (3:45 p.m. lastest)
- No NPs back to back (family members OK)
- No double booking
- No NP for first/last appointment of the day or immediately after lunch
- 1st apt. of day - advise pt to arrive 15 mins prior to scheduled time
- No husband/wife appt first of day. OK to schedule after 9am during morning session, or after 2pm during afternoon session.
- Schedule FU/sick visits for first and last appointment of the day
- Call the office if schedule is booked and a sick patient calls for same-day appointment to see if they can be seen

In-Office Procedures:
- Shoulder/Knee trigger injections
- Occupational Medicine

*Must verify upfront reason for call and determine whether their inquiry involves a PT or Occupational Medicine (Workers Comp/Work related injuries) matter. If so, warm transfer call to practice.

- Worker's Comp blocks are available on providers' schedules (similar to urgent visit slots). Please DO NOT use these slots, they are for Occupational Medicine staff only.
Marc Michelson, D.O.

KHA - Turnersville  
151 Fries Mill Road, Suite 400  
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 374-5307

Office Manager: Kelly Walter

Focus: Internal Medicine
Ages served: 16+
NPI: 1063404861
License: 25MB05102100
Accepting New Patients: No

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Scheduling:
- No more than 2 clearances, hospital follow ups, physicals in one session
- Hospital follow ups, clearance for surgery, physicals = 30 minutes
- Two family members = 45 minutes (one scheduled for 15 min, the other scheduled for 30 min)
- Do not schedule mental health issues as an urgent visit. Dr. Michelson will only see patients with mental health issues in 15 min slot, never doubled up with another patient. Mental health examples: anxiety/stress, Post Traumatic Stress Disorder (PTSD), depression, ADHD, Bi-Polar, panic attacks, eating disorders, Autism
- Acute visits that are not patients of Dr. Michelson should be offered appointments with other providers within the practice. If none have availability, please offer appointment at local KHA or FastCare.
- If an assisted call is received (Cardinal Village) please redirect caller to contact provider at number previously provided. (If call escalates, tiger text provider w/ details of escalation.)

In-Office Procedures:
- EKG
- PFT’s
- Injections (includes B12/ allergy)
- Nebulizer treatments
- Ear Lavage
- Blood sugar
- Urine pregnancy tests

* E-scribe ALL medications electronically (including controlled)
Julius Mingroni, D.O.

KHA - Sicklerville
1300 Liberty Place
Sicklerville, NJ 08081

Ph: 1-844-542-2273 | Fax: (856) 885-6859

Office Manager: Scott Riley

Focus: Primary & Family Care
Ages served: 18+
NPI: 1669485751
License: 25MB03350400
Accepting New Patients: Yes

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Scheduling:
- No new patients after 6pm
- Maximum of 2 New Patients per day in pre-designated slots

In-Office Procedures:
- Testosterone injection
- Steroid joint injections
- Standard vaccination

* E-scribe ALL medications electronically (including controlled)

* Make sure insurance ID card has Dr. Mingroni as PCP (Name & PHONE)
Michael Monte Carlo, D.O.

KHA - West Deptford
165 Princeton Avenue
West Deptford, NJ 08096

Ph: 1-844-542-2273 | Fax: (856) 384-0218

Office Manager: Nancy Timmons

Focus: Primary Care
Ages served: 3+
NPI: 1790909760
License: 25MB08173000
Accepting New Patients: Yes

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Scheduling:
- 2 new patients per session
- No new patients scheduled back to back
- No new patients scheduled first / last appointment of day
- Families - Only two back to back, first scheduled for 30 minutes, second for 15 minutes
  - NPVs = 1st family member scheduled for 30 minutes, then a separate non-family 15 minute appt must be in between before 2nd family member is scheduled for next 30 minutes
- CPE's only in designated slots

In-Office Procedures:
- Annual paps
- Trigger point injections
- Weight management
- Joint injections
- Suture removal
- OMT
- I & D
- Ear lavage
- Skin tag removal

* E-scribe ALL medications electronically (including controlled)

* All EMPLOYEE HEALTH related calls should be directed to the West Deptford office, DO NOT schedule in eCW
Loretta Mueller, D.O.

KHA - Cherry Hill
457 Haddonfield Road, Suite 110
Cherry Hill, NJ 08002

Ph: 1-844-542-2273 | Fax: (856) 406-4570

Office Manager: Sarah Dollard

Focus: Headache
Ages served: 13+
NPI: 1912977950
License: 25MB05376500
Accepting New Patients: Yes

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Scheduling:
- 2 new patients per session
- No new patients in first or last appointment of session
- No NPVs from 5 - 6pm on Wed (follow up only)
- New patients = 1 hour

- **Scheduled Office Hours** – Dr. Mueller will cover after hours calls on M, W, Th (days she has office hours). Calls will be forwarded to her cell @ (856) 630-3464. Also Tiger Text Dr. Mueller’s pt’s phone # & pharmacy phone #.
- **Non-Scheduled Office Hours** (including approved PPL) - Neurology will provide “After Hours” coverage (e.g., Tuesday, Friday, Saturday, Sunday)

**Note:** Dr. Mueller’s Cherry Hill practice management will coordinate with Call Experts any PPL After Hours coverage to Neuro (for her otherwise normally scheduled days Mon, Wed, Thr).

Insurance:
Does NOT accept: Medicaid, United Healthcare Community Plan, Amerigroup

*Specific “diagnosis” or “relative symptoms” must be entered for the reason you cannot use “establishing new provider” for a specialist appt.*
Pinal Patel, PA-C

KHA - Glassboro
601 N. Main Street
Glassboro, NJ 08028

Ph: 1-844-542-2273 | Fax: (856) 881-6982

Office Manager: Donna Kelly

*Speaks Gujarati

Focus: Family Medicine, Occupational Medicine

Ages served: 5+

NPI: 1427190891

License: 25MP00159100

Accepting New Patients: Yes

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Scheduling:
- 1 physical per hour
- Mon = 1 NPV in AM
- Tues, Wed, Fri = 1 NPV before 3:30 p.m.
- No NPs back to back
- No double booking
- Monday - Last NP scheduled at 6pm
- No NP for first/last appointment of the day or immediately after lunch
- Schedule FU/sick visits for first and last appointment of the day
- Call the office if schedule is booked and a sick patient calls for same-day appointment to see if they can be seen
- No allergy injections, no NPV GYN exams

In-Office Procedures:
- Elbow/Hip Joint Injections
- Occupational Medicine
- DOT Physicals

*Must verify upfront reason for call and determine whether their inquiry involves a PT or Occupational Medicine (Workers Comp/Work related injuries) matter. If so, warm transfer call to practice.
- Worker's Comp blocks are available on providers' schedules (similar to urgent visit slots). Please DO NOT use these slots, they are for Occupational Medicine staff only.
Tracy Persily, D.O.

KHA - Cherry Hill
457 Haddonfield Road, Suite 110
Cherry Hill, NJ 08002

Ph: 1-844-542-2273 | Fax: (856) 406-4570

Office Manager: Sarah Dollard

Focus: Primary & Family Care
Ages served: 6+
NPI: 1568804912
License: 25MB09743400
Accepting New Patients: Yes

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<td>2-7:30pm</td>
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<td><em>2nd of month</em></td>
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Scheduling:
- No double booking
- No NP for first or last appointment of the day
- No NP back to back

In-Office Procedures:
- Cryosurgery
- Joint Injections
- Ear Lavage
- Skin Biopsies
- Pap smear *Please note she cannot see a NP for pap smear - NP visit will not pay for pelvic exam
Anhthu Pickart, PA-C

KHA - Glassboro
601 N. Main Street
Glassboro, NJ 08028

Ph: 1-844-542-2273 | Fax: (856) 881-6982

Office Manager: Donna Kelly

*Speaks Vietnamese

Focus: Family Medicine & Occupational Medicine

Ages served: 5+

NPI: 1043602964

License: 25MP00360600

Accepting New Patients: Yes

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Scheduling:
- No double booking
- Call office to check w/ provider if non-listed procedure is necessary

In-Office Procedures:
- All injections (except intra-articular)
- I&D
- Suture placement & removal
- Culture collections
- Pap smear, pelvic & bimanual exams
- Cerumen disimpaction w/ curettes

*Must verify upfront reason for call and determine whether their inquiry involves a PT or Occupational Medicine (Workers Comp/Work related injuries) matter. If so, warm transfer call to practice.
- Worker’s Comp blocks are available on providers’ schedules (similar to urgent visit slots). Please DO NOT use these slots, they are for Occupational Medicine staff only.
Gordon Pieretti, DO

KHA - Turnersville
151 Fries Mill Road, Suite 400
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 374-5307

Office Manager: Kelly Walter

Focus: Internal Medicine
Ages served: 14+
NPI: 1881641827
License: 25MB07195700
Accepting New Patients: Yes

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Scheduling:
- If 2 NPVs are scheduled back to back in 1 hour, OK to double book 1 additional patient in this time frame
- If schedule is full and patient calls in regard to a sick visit and needs to be seen same day check with the office to see how he is on timing and where to double book this patient in order to try to accommodate.
- New patients, hospital FOVs, surgery clearance = 30 mins

*If a patient from Dr. Pieretti’s other practice (Cape Atlantic Internal Medicine) calls, please direct them to:
Address: 518 Sea Isle Blvd, Ocean View, NJ 08230
Phone: (609) 624-0070
Anca Popescu, M.D.

KHA - Neurology
151 Fries Mill Road, Suite 102
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 269-4258

Office Manager: Tina Sutcliffe

Focus: Neurology
Ages served: 18+
NPI: 1558459511
License: 25MA07965500
Accepting New Patients: Yes

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Scheduling:
- NPVs, ER & Hospital Discharges = 30 minutes
- Botox injections = Warm transfer all calls to the office to schedule appts, etc.
- Does NOT see patients for Autism, ADD, ADHD or behavioral issues
- Will see pain management in the office but will NOT prescribe narcotics
- When scheduling you must ask if the patient has recently been discharged from the Hospital/ER. If so, is this appt related?
- In eCW, Neurologists schedules now have appointments listed for “Post Hospitalization Visits” - these spots are for hospital discharges, doctors are not to be double booked. If these appointments are not used within 48 hours of the day of the appointment, other visits can be placed in these appointment types.
- All neurology calls to be sent to answering service after 5pm and on weekends (with exception of appt. scheduling)
- NPVs - bring in copies of any testing and medication list
- All patients: note name of insurance in comments if complete info can’t be listed in demographics at time of call

In-Office Procedures:
- Botox for Migraine
- Nerve Blocks
- Joint Injections

Do NOT send eCW message for routine or urgent consults.

*If a patient has been seen in the hospital by Dr. Zaman, Dr. Popescu or Dr. Shachar – schedule the patient with the physician they saw in the hospital.

EMG Info: CLICK HERE

- **Monday - Friday, 8am - 5pm:** Call Dr. Popescu w/ urgent/emergent hospital consults or other (lab, MRI, other physicians, nurses) calling on behalf of hospital patients. If on PPL or CME, call the covering physician at respective hospital (ask which hospital) from.
- **Weekdays 5pm - 8am & weekends:** Follow on-call schedule.
- Tigertext routine consults to whoever is scheduled for rounding (refer to Neuro daytime calendar)
**Focus:** Primary & Family Care  
**Ages served:** 6+  
**NPI:** 1487692505  
**License:** 25MB3189200  
**Accepting New Patients:** No

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<td>9:30am-7pm</td>
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<td>8am-5:30pm</td>
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**Scheduling:**  
- 2 NPVs per session  
- No NPV back to back, at the beginning or end of a shift  
- **Family Rule** - NPV’s: 1st patient is 30 mins followed by a separate 15 min appt for a diff pt and then the 2nd family member follows that 15 min appt with a 30 min NPV. | RPV’s – 1st patient is 30 mins, 2nd family member is 15 mins (no middle appt with a non-family member; family members follow one another back to back.)  
- NPV, physicals = 30 minutes  
- Established patient = 15 minutes  
- If schedule is full and pt is sick and won't see another KHA provider, call office to accommodate pt  
- If scheduling another provider's patient, DO NOT schedule hospital follow-ups, routine visits, physicals or pre-op appointments. Will only see for urgent visits.  
- Will see for MVAs on existing patients. No WC.

**In-Office Procedures:**  
- EKGs  
- Injections  
- Pap smears  
- Strep cultures  
- Eye exams  
- PDD  
- Ear irrigations  
- Suture removal
Jeffery Ranalli, D.O.

Stratford  
205 E. Laurel Road  
Stratford, NJ 08084

Marlton  
73 N. Maple Ave, Suite B  
Marlton, NJ 08053

Ph: 1-844-542-2273 | Fax: (856) 783-0649

Office Manager:

Focus: Primary & Family Care

Ages served: 18+

NPI: 1639120462

License: 25MB06402900

Accepting New Patients: Yes (records preferred)

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Scheduling:

- No more than 2 new patients per session (OK in Marlton-Monday)
- No new patients first / last appointment of day, or before lunch (OK in Marlton-Monday)
- Families = 45 minutes (one scheduled for 15 min, the other scheduled for 30 min) (*Marlton - Established patients ONLY)
  - NPV's = 1st family member scheduled for 30 minutes, then a separate non-family 15 minute appt must be in between before 2nd family member is scheduled for next 30 minutes
- No new patients back to back (except family) (OK in Marlton-Monday)
- ER & Hospital follow ups = 30 minutes
- Pre-Op clearance /surgical discussions = 30 minutes
- Not seen in 1 year = 30 minutes
- Must provide detailed reason for visit
- Translation Services Patients – Patients requesting to use the Language Line - add 15 minutes to their appointment. (Ex. NP scheduled for 30 minutes gets extra 15 minutes = 45 minute appt. Patient scheduled for 15 minutes gets extra 15 minutes = 30 minute appt.)
  - Patients opting to use a family member or friend to translate - no extra time allotted.

In-Office Procedures:

- Cerumen impaction
- Skin tag removal
- Suture removal

*Stratford patients can be seen in Marlton for URGENT visits

* Does NOT prescribe controlled meds on first visit
* Must have PCP changed to KHA provider before visit
**Focus:** Primary Care

**Ages served:** 4+

**NPI:** 1215173513

**License:** 25MB808820000

**Accepting New Patients:** Yes

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**Scheduling:**
- 2 new patients per session
- No new patients scheduled back to back
- No new patients scheduled first / last appointment of afternoon/evening
- Families - Only two back to back, first scheduled for 30 minutes, second for 15 minutes
  - NPV’s = 1st family member scheduled for 30 minutes, then a separate non-family 15 minute appt must be in between before 2nd family member is scheduled for next 30 minutes
- CPE’s only in designated slots

**In-Office Procedures:**
- Joint injections (shoulder & knee)
- I&D
- Skin tag removal
- Annual paps

* No pain or weight management
Veronica Rossetti, APN-C

KHA - Turnersville
151 Fries Mill Road, Suite 400
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 374-5307

Office Manager: Kelly Walter

Focus: Primary Care Adult Medicine

Ages served: 16+

NPI: 1922128685

License: 26NN07165600

Accepting New Patients: Yes

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Scheduling:
- No more than 2 new patients, hospital follow ups, physicals in one session
- New patients, hospital follow ups, clearance for surgery, physicals = 30 minutes
- Two family members = 45 minutes (one scheduled for 15 min, the other scheduled for 30 min)
- Do not schedule new patients as first or last appointment of the day
- Please schedule patients with mental health issues 30 minute appointment. Do not schedule in urgent slot.
- If an assisted call is received (Cardinal Village) please redirect caller to contact provider at number previously provided. (If call escalates, tiger text provider w/ details of escalation.)

In-Office Procedures:
- EKG
- PFT’s
- Injections (includes B12/allergy)
- Nebulizer treatments
- Ear lavage
- Blood sugar
- Urine pregnancy tests

* Former Dr. Schwartz/Palermo patients selecting a new PCP at the Fries Mill practice for routine care should be scheduled for an initial 30 min appt to get established.
Jennifer R. Roszkowski, DO

Kennedy Cancer Center
900 Medical Center Drive, Suite 201
Sewell, NJ 08080

Ph: 1-844-542-2273 | Fax: (856) 218-2101

Office Supervisor: Melinda Mackowiak

Focus: Sleep Medicine
Ages served: 18+
NPI: 1265697528
License: 25MB09136800
Accepting New Patients: Yes

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*Every other week*

Scheduling:
- 6 NPs per 3 hour session
- Sleep Medicine patients only (no pulmonary)
- Insomnia patients = 30 minute f/u appts
- When scheduling, ask if the pt sees Dr. Roszkowski for any kind of sleep disorder (Sleep Apnea)
  - Instruct sleep disorder pts to bring CPAP machine w/ plug, mask and compliance card for every visit
- Sleep Apnea 4 week f/u appts must be scheduled within 30 days of receiving CPAP machine
  - Patients must complete sleep study prior to 4 week f/u

Pulmonary After-Hours Workflow:
- Only critical labs & radiology results are to be tiger texted to pulmonary/sleep providers.
- All other calls follow normal triage protocols
Arthur Schultes, DO

KHA - Glassboro
601 N. Main Street
Glassboro, NJ 08028

Ph: 1-844-542-2273 | Fax: (856) 881-6982

Office Manager: Donna Kelly

Focus: Family Medicine, Occupational Medicine

Ages served: All ages

NPI: 1235163817

License: MB39206

Accepting New Patients: Yes

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<td>8:30am-12:30pm 1-5pm</td>
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Scheduling:
- 1 physical per hour
- 3 NPs per session
- No NPs back to back (family members OK)
- No double booking
- No NP for first/last appointment of the day
- No NP immediately after lunch break
- Schedule FU/sick visits for first and last appointment of the day
- If schedule is full and pt is one of his and prefers to see or speak to him only (e.g. urgent visit), call office to see if they’re able to accommodate
- When recommending pt go to ER (refer to Triage Protocols), send Tiger Text to provider including these details:
  - Pt demographics (Name, DOB, Phone #)
  - What are symptoms?
  - How long have you had symptoms?
  - What makes it feel better/worse?

In-Office Procedures:
- Occupational Medicine

*Must verify reason for call - if inquiry involves PT or Occ. Med. (Workers Comp/Work-related injuries) warm transfer call to practice.
- Worker’s Comp blocks are available on providers’ schedules. DO NOT use these slots, they are for Occ. Med. staff only.
Focus: Primary & Family Care

Ages served: 6+

NPI: 1386894129

License: 25MB08809400

Accepting New Patients: Yes

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Scheduling:
- Physical, sports physical & well visits = 30 minutes
- No new patients first or last appointment of day
- No controlled medications at New Patient Visit
- Some patients = 30 min alert in eCW
- Husband & wife together, 65+ = 45 minutes
- Does not participate with Vaccine for Children Program who have NJ Familycare Plan A. Vaccines provided for Plans B, C and D and private insurances.
- Translation Services Patients – Patients requesting to use the Language Line - add 15 minutes to their appointment. (Ex. NP scheduled for 30 minutes gets extra 15 minutes = 45 minute appt. Patient scheduled for 15 minutes gets extra 15 minutes = 30 minute appt.)
  - Patients opting to use a family member or friend to translate - no extra time allotted.
- No controlled medications for NPVs

In-Office Procedures:
- OMM = 30 minutes
- Ear lavage
- Cryosurgery (liquid nitrogen) = 30 mins

Note: In respect to Personal Injury cases (such as slip & fall) providers are not involved with legal cases. If patient is scheduled for a fall, ask if there is an attorney involved.
Nicole Scivoletti-Polan, DO

Kennedy Cancer Center
900 Medical Center Drive, Suite 201
Sewell, NJ 08080

Ph: 1-844-542-2273 | Fax: (856) 218-2101

Office Supervisor: Melinda Mackowiak

Focus: Pulmonary Medicine
Ages served: 18+
NPI: 1699098095
License: MB08768700
Accepting New Patients: Yes

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<td>8am - 12pm</td>
<td>12:30 - 4:30pm</td>
<td>(No hours when Dr. Malik is in office)</td>
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* Schedule will rotate every other week with Dr. Neveen Malik’s schedule. Dr. Scivoletti-Polan will not have hours on Mondays-Tuesdays when Dr. Malik is in the office.

Scheduling Preferences:
- No double booking
- No NP for first appointment of the day
- No NP back to back
- Only 2-3 NPs per session
- All visits: ask if pt requires special accommodation, such as: wheelchair, oxygen tank, etc. If so, document in appt notes so office can make arrangements
  - If pt has their own oxygen tank, they need to bring it with them

In-Office Procedures:
- Kenalog Injections
- Intramuscular steroid injections
- Spirometry
- Oxygen evaluations

*Primarily sees routine pulmonary patients (i.e. asthma, COPD, sleep apnea, emphysema, lung nodules, pneumonia, bronchitis).
*If a patient calls after being discharged from the hospital, an appointment should be scheduled within 30 days of discharge, preferably within first two weeks.

Pulmonary After-Hours / On-Call Protocols:
- Routine Calls - Ask to call back during normal business hours
- Urgent Calls - (Including labs, imaging, etc) - Tiger text Dr. Scivoletti-Polan
- Emergency Calls - Instruct to call 911 (follow triage protocols and remember ER referrals include critical labs).
Focus: Primary Care

Ages served: All ages

NPI: 1275897118

License: 25MB09549500

Accepting New Patients: Yes

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<td>12 - 8pm</td>
<td>9am - 4:30pm</td>
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Scheduling:
- No new patients back to back
- No new patients at the beginning / end of a session
- Pre-Op appts = 30 mins
- CPE’s only in designated slots
- If the schedule is full and a parent calls in regard to a sick child needing to be seen same day transfer the call into the office and we will try to accommodate.
- **URGENT** inquiries contact office for guidance (Ex. Pregnant women and sick children – if these patients can’t be accommodated within their requested time frame, please call into the office.)
- Avoid using “follow up” as a visit reason - be more specific.

In-Office Procedures:
- OMT (Osteopathic Manipulative Treatment)
- Injections: Carpal Tunnel & Joint (knees & elbows)
- Joint Aspirations (draining fluid)
- Mole Removal
- Biopsy
- Skin Tag Removal
- Suture Removal
- Ear Lavage
Or Shachar, M.D.

KHA - Neurology
151 Fries Mill Road, Suite 102
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 269-4258

Office Manager: Tina Sutcliffe

Focus: Neurology
Ages served: 5+  * Speaks Hebrew
NPI: 1497709612
License: 25MA07178400
Accepting New Patients: Yes

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<td><em>Tuesday – Friday</em> he covers the hospitals but will still be checking eCW for messages</td>
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Scheduling:
- Patients 5+ for ADD/ADHD
- He does NOT see patients for Autism
- 2 NPVs per session ** Bring in copies of any testing and medication list
- 1 ER/Hospital Discharge per session = 30 minutes
- When scheduling you must ask if the patient has recently been discharged from the Hospital/ER. If so, is this appt related?
- In eCW, Neurologists schedules now have appointments listed for “Post Hospitalization Visits” - these spots are for hospital discharges, doctors are not to be double booked. If these appointments are not used within 48 hours of the day of the appointment, other visits can be placed in these appointment types.

Call Escalations:
- Call with an urgent medical problem (ex. recurrent seizures) requires the attending (or on-call) neurologist to be called - refer to your phone list provided by practice
- Non-urgent Physician (Peer-to-Peer) call for provider should be triaged (e.g., Nurses Hub, Practice, and/or FastCare)
- If unable to triage because of after hours, Nurses’ meetings, etc., then call Dr. Shachar @ 609-420-2146
*Note: All activity should continue to be documented via phone encounter
- All neurology calls to be sent to answering service after 5pm and on weekends (with exception of appt. scheduling)
- All patients: note name of insurance in comments if complete info can’t be listed in demographics at time of call

*Specific “diagnosis” or “relative symptoms” must be entered for the reason you cannot use “establishing new provider” for a specialist appt.

Note: Make sure to check historical encounters on every call to assess prior events

*If a patient has been seen in the hospital by Dr. Zaman, Dr. Popescu or Dr. Shachar – schedule the patient with the physician they saw in the hospital.

In-Office Procedures:
- EMG: CLICK HERE
- Trigger Point Injections
- Occipital Nerve Blocks
- Botox Injections for headaches (NOT currently being scheduled)

* E-scribe ALL medications electronically (including controlled)

Medical Records - When a patient requests medical records, please send Dr. Shachar a message through eCW or direct the call to the Neurology office.

Tiger text routine consults to whoever is scheduled for rounding (refer to Neuro daytime calendar.) Do not send eCW message for routine or urgent consults.

Specialties: Movement Disorders, Headache Disorders/Migraine, MS, Dementia, Peripheral Nerve Disorders, Stroke/TIA, Epilepsy, Dystonias, ADD/ADHD
**Yelena Shrayber, D.O.**

**KHA - Cherry Hill**
457 Haddonfield Road, Suite 110
Cherry Hill, NJ 08002

**Ph:** 1-844-542-2273 | **Fax:** (856) 406-4570

**Office Manager:** Sarah Dollard

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**Focus:** Primary & Family Care  
**Ages served:** 5+  
**NPI:** 1922038199  
**License:** 25MB07668300  
**Accepting New Patients:** Yes

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<td>10am - 2:30pm</td>
<td>7:30am-12pm</td>
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<td>12:30 - 5pm</td>
<td>12:30 - 4pm</td>
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<td>3 - 7:30pm</td>
<td>12:30 - 4:30pm</td>
<td><em>3rd of month</em></td>
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**Scheduling:**  
- **Daytime:** if the PSC has a call from a Dr. Shrayber patient they feel they cannot take care of, they can transfer the call to the Cherry Hill back line. CH PSR will take the call and transfer patient to a voice mailbox (if needed) set up specifically for Iryna (Dr. Shrayber’s PSR) to retrieve and help the patients

**In-Office Procedures:**
Jonathan Shulman, FNP-C

KHA - Washington Twp. & Kennedy FastCare
1A Regulus Drive
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 256-7518

Office Manager: Katie Sheldrick

Focus: Primary & Family Care
Ages served: All ages
NPI: 1386051845
License: 26NJ00510900
Accepting New Patients: Yes

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<td>7:30am - 8pm (Regulus)</td>
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<td>7:30am - 8pm (Alt - Regulus/ Point Plaza)</td>
<td>7:30am - 8pm (Alt - Regulus/ FC)</td>
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Scheduling:
- Patients not seen in over 1 year = schedule as EOV (30 min)
- CPE/School or Sports Physical/Well Visit/Doc Completion = 30 mins
- Pre-Op/ER/Hospital Discharges = 30 mins
- No hospital discharge, pre-op clearance or physicals scheduled after 6pm
- No new patients scheduled after 7pm
- Families = 45 minutes (first appointment 15 minutes, second appointment 30 minutes)

In-Office Procedures:
- I&D
- Foreign body removal
- Ear lavage
Focus: Primary & Family Care

Ages served: 18+

NPI: 1750644704

License: 25MB09686600

Accepting New Patients: Yes

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<td></td>
<td>2 - 6pm Turnersville (Rotates 6 Fri in office, 2 off)</td>
<td>10:30am - 6pm 6:30 - 11pm Stratford (Every other)</td>
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</table>

Scheduling:
- No double booking
- Last new patient at 9pm Sundays in Stratford
- Last new patient at 4:30 Fridays at Fries Mill
- No GYN visits or medical clearances for procedures (unless pt is known)
- Primarily target appt scheduling of Diabetic pts on Friday at Fries Mill
- Secondarily choose Stratford with an appt note (e.g., No availability at Fries Mill, diabetic pt requests soonest appt in Stratford)

In-Office Procedures:
Greg Taylor, D.O.

KHA - Washington Twp.
1A Regulus Drive
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 256-7518

Office Manager: Katie Sheldrick

Focus: Primary & Family Care
Ages served: 5+
NPI: 1306826797
License: 25MB07487100
Accepting New Patients: No

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Scheduling:
- No physicals as first / last appointment of day

In-Office Procedures:
- OMT
- Injections
- Knee Injections
- Ear lavage
- Suture removal
Dawn Topper, APN

KHA - Washington Twp.
1A Regulus Drive
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 256-7518

Office Manager: Katie Sheldrick

Focus: Primary & Family Care
Ages served: 5+
NPI: 1053868703
License: 26NJ009024400
Accepting New Patients: Yes

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Scheduling:
- 3 NPs per 4 hour session
- No back to back NPs
- Follow up = 15 mins
- CPE, Sports Physicals, NPVs = 30 mins
- No double booking - call the office if a patient is persistent and needs a certain time/day
- Do not schedule surgical clearance appts on the weekends or after 8pm on weekdays.

In-Office Procedures:

*Rotates Wed & Sat
Mark Testa, DO

KHA - Point Plaza
565 Egg Harbor Rd
Sewell, NJ 08080

Ph: 1-844-542-2273 | Fax: (856) 256-1188

Office Manager: Donna Campbell

Focus: Primary & Family Care
Ages served: 7+
NPI: 1043205370
License: 25MB06014000
Accepting New Patients: Yes

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Scheduling:
- No more than 24 patients (1-7p)
- Please be sure to ask if they are a patient of the New Jersey office, if a Philadelphia office patient calls please advise them to reach out to the correct location.
- 2601 S 12th St, Philadelphia, PA 19148 | Phone: (215) 389-6461
- No NPs back to back (Family members OK)
- No NP last appointment of day
- No narcotics prescribed for NPs
- Double booking follow ups (limit 3 per session) and sick visits - call office to find place in provider schedule
- If there are no appts available and pt calls for same day sick visit, contact office to find place in provider schedule

In-Office Procedures:
- Injections
- EKG
- Ear irrigation

*Does not accept Amerigroup Insurance*
Courtney Turk, PA-C

KHA - Glassboro
601 N. Main Street
Glassboro, NJ 08028

Ph: 1-844-542-2273 | Fax: (856) 881-6982

Office Manager: Donna Kelly

Focus: Family Medicine, Occupational Medicine

Ages served: 2+

NPI: 1134152846

License: 25MP00100200

Accepting New Patients: Yes

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Scheduling:
- 1 physical per hour
- 1 NPV a day before noon
- No NPs back to back (family members OK)
- No double booking
- No NP for first/last appointment of the day or immediately after lunch
- Thursday - last NP scheduled at 6pm
- Schedule FU/sick visits for first and last appointment of the day
- Call the office if schedule is booked and a sick patient calls for same-day appointment to see if they can be seen
- No allergy injections, no NPV GYN exams

In-Office Procedures:
- Occupational Medicine
- DOT Physicals

*Must verify upfront reason for call and determine whether their inquiry involves a PT or Occupational Medicine (Workers Comp/Work related injuries) matter. If so, warm transfer call to practice.
- Worker’s Comp blocks are available on providers’ schedules (similar to urgent visit slots). Please DO NOT use these slots, they are for Occupational Medicine staff only.
Deborah Ubele, DO

KHA - Sicklerville (& Wash. Twp.)
1300 Liberty Place
Sicklerville, NJ 08081

Ph: 1-844-542-2273 | Fax: (856) 885-6859

Office Manager: Scott Riley

**Focus:** Primary & Family Care

**Ages served:** 8+

**NPI:** 1689985806

**License:** 25MB09168600

**Accepting New Patients:** Yes

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**Scheduling:**
- Well Examination & Physicals = 30 minutes (CPEs)
- Pre-Op, Post-Op & Hosp D/C = 30 minutes
- No NPV scheduled as first or last appt of day, no NPVs back to back or before lunch
- Only two new patients per session
- Keep patient focus on adolescent population
- No physicals as first / last appointment of day
- No controlled substances on patient’s 1st visit
- Families = 45 minutes (one scheduled for 15 min, the other scheduled for 30min)

**In-Office Procedures:**
- Vaccination
- I&D
- Ear lavage
- Suture removal

**Imaging/X-ray Order Requests:**
- OK to submit an action for routine mammograms and Dexa (bone density/osteoporosis)
- Do not submit an action for ultrasounds, CTs or MRIs without pt being seen for evaluation first

**Insurance:**
Does NOT accept Magnacare
Focus: Primary Care
Ages served: All ages
NPI: 1649276320
License: 25MA04571500
Accepting New Patients: Yes

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<td>8:30am-12:30pm 1-4pm</td>
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Scheduling:
- No new patients back to back
- No new patients at the beginning / end of a session
- Only 2 new patients per session
- CPE’s only in designated slots
- OK to book the appointment underneath of the built in Urgent slot (essentially a double book)
- If the schedule is full and a parent calls in regard to a sick child needing to be seen same day transfer the call into the office and we will try to accommodate
- URGENT inquiries contact office for guidance (Ex. Pregnant women and sick children – if these patients can’t be accommodated within their requested time frame, please call into the office.)
- Avoid using “follow up” as a visit reason - be more specific.

*Always send Dr. Zalut’s bubbles and telephone encounters directly to him. Do not follow the coverage calendar.

* E-scribe ALL medications electronically (including controlled)
Taimur Zaman, M.D.

KHA - Neurology
151 Fries Mill Road, Suite 102
Turnersville, NJ 08012

Ph: 1-844-542-2273 | Fax: (856) 269-4258

Office Manager: Tina Sutcliffe

Focus: Neurology
Ages served: 18+
NPI: 1871542886
License: 25MA05416900
Accepting New Patients: Yes

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<td>8am-1pm</td>
<td>8:30am-2pm</td>
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</table>

Scheduling:
- ER & Hospital Discharges = 30 minutes
- New patients = 30 minutes **Bring in copies of any testing and med list
- He does NOT see patients for Autism, ADD or ADH, Pain Management or behavioral issues
- When scheduling you must ask if the patient has recently been discharged from the Hospital/ER. If so, is this appt related?
- In eCW, Neurologists schedules now have appointments listed for “Post Hospitalization Visits” - these spots are for hospital discharges, doctors are not to be double booked. If these appointments are not used within 48 hours of the day of the appointment, other visits can be placed in these appointment types.
- All neurology calls to be sent to answering service after 5pm and on weekends (with exception of appt. scheduling)
- All patients: note name of insurance in comments if complete info can’t be listed in demographics at time of call

*Specific “diagnosis” or “relative symptoms” must be entered for the reason you cannot use “establishing new provider” for a specialist appt.

* If a patient has been seen in the hospital by Dr. Zaman, Dr. Popescu or Dr. Shachar – schedule the patient with the physician they saw in the hospital.

Note: Make sure to check historical encounters on every call to assess prior events

* E-scribe ALL medications electronically (including controlled)

Tiger text routine consults to whoever is scheduled for rounding (refer to Neuro daytime calendar.) Do not send eCW message for routine or urgent consults.

EMG Info: CLICK HERE